



Defective Product

Please inspect your shipment immediately and inspect products; notify Triple Play Wireless of any shortage or damage within 24-48 hours of receipt.

- 1) Defective product must be returned by customer within 30 days of purchase date.
 - This does not cover items purchased on clearance or specials.
 - No Overstock Returns accepted
 - If 30 days have elapsed from the purchase date please refer to the manufacturer warranty on repair or replacement
- 2) Product must be in original condition and packaging
- 3) All components included must be returned
- 4) RMA number must be included with all defective returns
- 5) Credit will be issued for returned product less the Shipping and Handling charges
- 6) Items returned that do not comply with this return policy will be returned back to you at your expense
- 7) Send the defective products to:

Triple Play Wireless

240 E. 86th Street

SU. 19A

New York, NY 10028

Damages During Shipment

Do not accept a visibly damaged package until the person making the delivery endorses the receipt

Notifying us the same business day of damages is necessary for us to assist you in filing a claim and making you eligible to receive credit from the shipping company used

Please call Triple Play Wireless at 646-404-0405 if you need assistance with a return

